



THOMASVILLE CABINETRY RECEIVES TOP HONORS IN J.D. POWER 2016 U.S. KITCHEN CABINET SATISFACTION STUDYSM.

Thomasville
C A B I N E T R Y

“HIGHEST IN CUSTOMER SATISFACTION WITH KITCHEN CABINETS.”

JASPER, IND. (Apr. 14, 2016) – U.S. homeowners recently ranked Thomasville Cabinetry highest in customer satisfaction with kitchen cabinets among all cabinetry manufacturers, according to the J.D. Power 2016 Kitchen Cabinet Satisfaction StudySM. With a score of 821 on a 1,000-point scale, the study results ranked Thomasville 16 points above the second highest ranked cabinet brand at 805.

Each year J.D. Power surveys consumers to gather their opinions, perceptions and expectations about the products and services they purchase. In this year’s Kitchen Cabinet Satisfaction Study, Thomasville Cabinetry, manufactured by MasterBrand Cabinets Inc., was recognized based on four performance measures in the categories of ordering and delivery, operational performance, design features and warranty.

This is the second time in four years that Thomasville Cabinetry has received top honors in customer satisfaction, Thomasville ranked highest in this study in 2013.

“Being recognized by J. D. Power is a great honor for Thomasville,” said Cindy Hahn, executive vice president, Marketing and Strategic Planning, MasterBrand Cabinets, Inc. “As a company, our goal is to meet or exceed the expectations of our customers by providing fashionable products at a competitive price, and we are thrilled to receive this distinguished recognition.”

The U.S. Kitchen Cabinet Satisfaction Study is based on responses from 2,074 customers who purchased kitchen cabinets within the previous 12 months. The study was fielded in January and February of 2016. All ratings are based on the opinions of a sample of consumers who have used or owned the product or service being rated and are therefore indicative of a typical buying experience.

For more information about the J.D. Power Kitchen Cabinet Satisfaction StudySM visit: <http://www.jdpower.com/resource/us-kitchen-cabinet-satisfaction-study>

See the J.D. Power Kitchen Cabinet Satisfaction StudySM press release at: <http://www.jdpower.com/press-releases/2016-kitchen-cabinet-satisfaction-study>

Thomasville and MasterBrand: committed to customer satisfaction

Together with Thomasville, MasterBrand Cabinets continues to build a reputation as a leading cabinetmaker by committing to four basic principles: quality construction, fashionable products, on-time delivery and complete delivery. Whether moving into a new home or improving a current one, Thomasville Cabinetry experts make dreaming, designing and remodeling ideal living spaces less stressful and overwhelming.

Thomasville Cabinetry is available exclusively at The Home Depot® stores nationwide and is manufactured under license. For more information on the complete Thomasville Cabinetry product line, visit www.thomasvillecabinetry.com.

About Thomasville Cabinetry

Thomasville Cabinetry is manufactured by MasterBrand Cabinets, Inc., the largest cabinet manufacturer in North America and sold exclusively at The Home Depot stores nationwide. Thomasville Cabinetry holds certification from the Kitchen Cabinet Manufacturers Association’s Environmental Stewardship Program. Other MasterBrand cabinet divisions include Aristokraft®, Decorá®, Diamond®, Dynasty™, Fieldstone®, Homecrest®, Kemper®, Kitchen Craft®, Mid Continent®, Omega®, Schrock™ and StarMark®. MasterBrand Cabinets is an operating unit of the consumer product company Fortune Brands Home & Security (NYSE:FBHS). For more information about MasterBrand Cabinets, visit www.masterbrand.com.

Thomasville Cabinetry received the highest numerical score in the J.D. Power 2016 Kitchen Cabinet Satisfaction Study, based on 2,074 responses including 9 brands measuring experiences and perceptions of customers who purchased kitchen cabinets in the last 12 months and were surveyed in January-February 2016. Your experiences may vary. Visit jdpower.com